

Warranty

GENERAC POWER SYSTEMS LIMITED WARRANTY FOR "ECO GEN AIR-COOLED AUTOMATIC STANDBY GENERATORS"

For a period of three (3) years or 2000 hours, whichever comes first, from the date of original sale Generac Power Systems, Inc. (Generac) warrants that its standby generator will be free from defects in material and workmanship for the items and period set forth below. Generac will, at its option, repair or replace any part(s) which, upon examination, inspection and testing by Generac or an Authorized/Certified Generac Dealer, is found to be defective. Any equipment that the purchaser/owner claims to be defective must be examined by the nearest Authorized/Certified Generac Service Dealer. This warranty applies only to Generac emergency automatic standby generators used in "Standby" applications as Generac has defined Standby. This specific model of generator is intended to support alternative energy source systems that include an inverter, a battery bank, and an alternative energy source. Scheduled Maintenance, as outlined by the generator owner's manual, is highly recommended. This Scheduled Maintenance should be performed by an Authorized/Certified Generac Dealer. This will verify service has been performed on the unit throughout the warranty period.

WARRANTY SCHEDULE

UNITED STATES AND CANADA

YEARS ONE and TWO – A total of two (2) years or 2000 hours, whichever occurs first, limited comprehensive coverage on mileage, labor and parts listed.

- All COMPONENTS

YEAR THREE – Total of three (3) years or 2000 hours, whichever occurs first, coverage on parts listed.

- ALL COMPONENTS

INTERNATIONAL

YEAR ONE – A total of one (1) year or 1000 hours, whichever occurs first, coverage on labor and parts listed.

- All COMPONENTS

Extended Warranties are not available.

GUIDELINES

1. Travel allowances are limited to 100 miles maximum and three (3) hours maximum (per occurrence) round trip to the nearest Authorized/Certified Generac Service Dealer.
2. Warranty begins upon the successful registration of the unit.
3. Proof of Purchase and Maintenance must be available.
4. Warranty is transferable between ownership of original installation site.
5. Warranty only applies to permanently wired and mounted units.
6. Any and all warranty repairs and/or concerns, must be performed and/or addressed by an Authorized/Certified Generac Service Dealer, or branch thereof. Repairs or diagnostics performed by individuals other than Generac authorized dealers not authorized in writing by Generac will not be covered.
7. Steel enclosures are warranted against rusting for the first year of ownership only.
8. All warranty expense allowances are subject to the conditions defined in Generac's General Service Policy Manual.

THIS WARRANTY SHALL NOT APPLY TO THE FOLLOWING:

- Any unit built/manufacturer prior to September 2010.
- Damage to any covered components or consequential damages caused by the use of a non-OEM part will not be covered by the warranty.
- Costs of normal maintenance (i.e. tune-ups, associated part(s), adjustments, loose/leaking clamps, installation and start-up).
- Units sold, rated or used for "Prime Power", "Trailer Mounted" or "Rental Unit" applications as Generac has defined Prime Power, Trailer Mounted or Rental Unit. Contact a Generac Distributor for Prime Power, Trailer Mounted or Rental Unit definition.
- Damage to generator system caused by improper installation or costs necessary to correct installation.
- Units used for prime power in place of existing utility power (where utility power is present) or in place of utility power where utility power service does not normally exist without a renewable energy system including an inverter, battery bank and alternative energy power source.
- Fuel connections other than conventional utility company supplied conventional LP vapor withdrawal systems.
- Any failure caused by contaminated fuels, oils, coolants/antifreeze or lack of proper fuels, oils or coolants/antifreeze.
- Steel enclosures that are rusting due to the improper installation, location in a harsh or saltwater environment or scratched where integrity of paint applied is compromised.
- Failures due, but not limited, to normal wear and tear, accident, misuse, abuse, negligence or improper installation. As with all mechanical devices, the Generac engines need periodic part(s) service and replacement to perform as designed. This warranty will not cover repair when normal use has exhausted the life of a part(s) or engine.
- Failures caused by any external cause or act of God including, without limitation, collision, theft, vandalism, riot or wars, nuclear event, fire, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado or hurricane.
- Damage related to rodent and/or insect infestation.
- Products that are modified or altered in a manner not authorized by Generac in writing.
- Covered warranty labor rates are based on normal working hours. Overtime, holiday, or emergency labor costs for repairs outside of normal business hours will be the responsibility of the customer.
- Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
- Failure due to misapplication.

- Telephone, cellular phone, facsimile, internet access or other communication expenses.
- Living or travel expenses of person(s) performing service, except as specifically included within the terms of a specific unit warranty period.
- Expenses related to "customer instruction" or troubleshooting where no manufacturing defect is found.
- Rental equipment used while warranty repairs are being performed and/or overnight freight costs for replacement part(s).
- Costs incurred for equipment used for removal and/or reinstallation of generator, (i.e.; cranes, hoists, lifts, etc.)
- Planes, ferries, railroad, buses, helicopters, snowmobiles, snow-cats, off-road vehicles or any other mode of transport deemed abnormal.
- Starting batteries, fuses, light bulbs and engine fluids.

THIS WARRANTY IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any implied warranties which are allowed by law, shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. GENERAC'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC'S NEGLIGENCE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You also have other rights from state to state.

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To locate the nearest Authorized Dealer and to download schematics, exploded parts views and parts lists visit our website: www.generac.com